

Software Engineering and Service-Oriented Systems

– An Overview of (Web) Services –

Francesco Tiezzi



IMT - Institutions, Markets, Technologies

Institute for Advanced Studies Lucca

Lucca, Italy - September, 2012

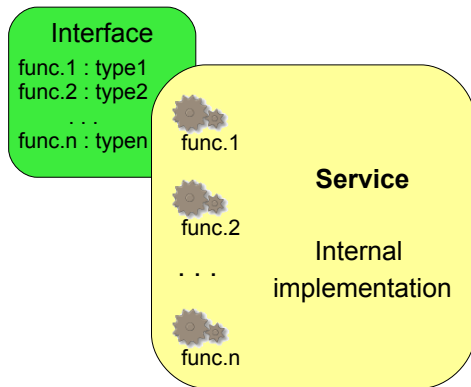
Setting the scene

- This course focusses on **Service-Oriented Systems (SOSs)**
- We will introduce the notion of:
 - ▶ **Service-Oriented Computing** as a paradigm for developing SOSs
 - ▶ **Service** as a basic block for building SOSs

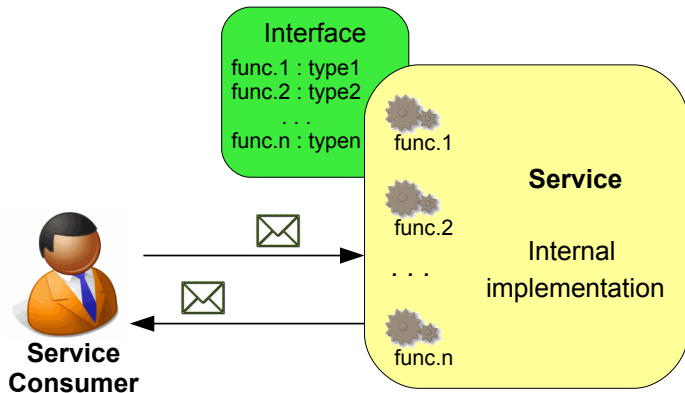
Service-Oriented Computing (SOC)

- A compute paradigm for distributed and e-business computing
- Aims at enabling developers to build networks of integrated and collaborative applications through the use of *loosely coupled, platform-independent, reusable* components (called **services**)
- A modern attempt to cope with old problems related to information interchange, software integration, and B2B
 - ▶ Finds its origin in object-oriented and component-based software development
- **Service-Oriented Architecture (SOA)**: an architectural style to realize SOC

Service



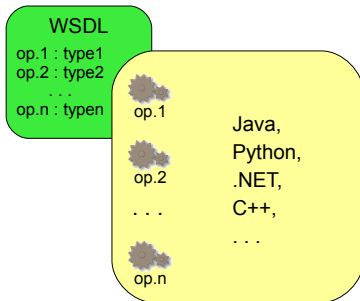
Service



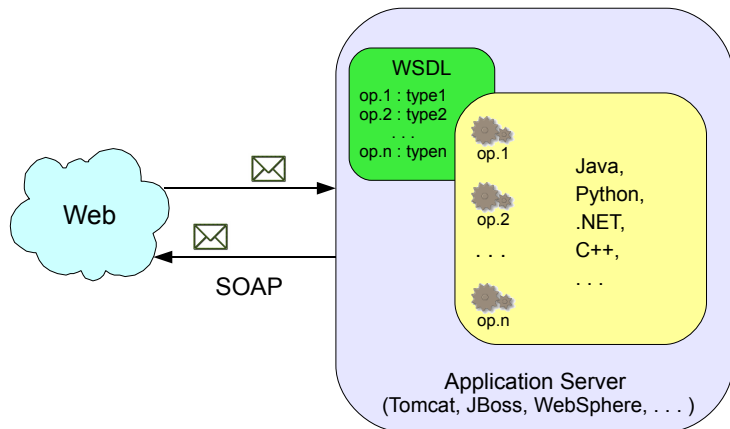
Web Services (WSs)

- Make available the functionalities that a company wants to expose over the Web, so that they can be exploited by other services
- Their underlying architecture is the World Wide Web
 - ▶ Widespread and extensively used platform
 - ▶ Suitable to connect different companies and customers
- Independently developed applications can be
 - ▶ exposed as services
 - ▶ interconnected by exploiting the Web infrastructure and the relative standards, e.g. HTTP, XML, SOAP, WSDL and UDDI
- Facilitate automated integration of newly built and legacy applications, both within and across organizational boundaries

Web Service (WS)



Web Service (WS)



Web Services: main features

- Autonomous
- Accesible via Web
- Uniquely identified by an URL
- Platform-independent and language-independent
- Self-contained
 - ▶ they can be deployed independently
- Self-describing
 - ▶ format of the exchanged messages are defined in their interfaces
- Composable
 - ▶ they can be dynamically assembled for developing distributed systems and applications (*business processes*)

Web Services: main features

- Stateless

- ▶ They treat each service request as an independent transaction
- ▶ This facilitates composability
- ▶ How are sessions and transactions among services realized?

It is up to the messages to guarantee such correlation
(see *message correlation* in business processes)

Web Services: main features

- Stateless

- ▶ They treat each service request as an independent transaction
- ▶ This facilitates composability
- ▶ How are sessions and transactions among services realized?

It is up to the messages to guarantee such correlation
(see *message correlation* in business processes)

Web Services: main features

- Stateless

- ▶ They treat each service request as an independent transaction
- ▶ This facilitates composability
- ▶ How are sessions and transactions among services realized?

It is up to the messages to guarantee such correlation
(see *message correlation* in business processes)

Web Services: main features

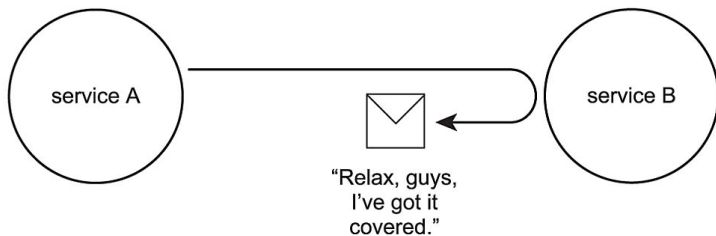
- Stateless

- ▶ They treat each service request as an independent transaction
- ▶ This facilitates composability
- ▶ How are sessions and transactions among services realized?

It is up to the messages to guarantee such correlation
(see *message correlation* in business processes)

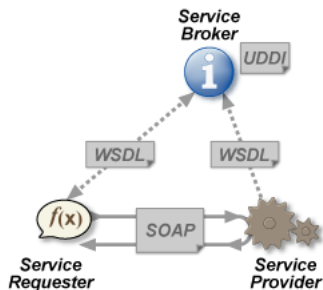
“B, I’m stateless,
so I need to have a way of
knowing that your response
relates to my request.”

“I’m stateless too,
A, so how do you
expect me
to do this?”



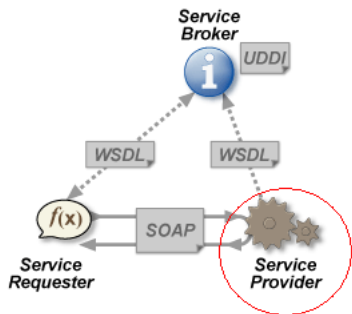
Web Services: main features

- WSs can play three roles in a service-oriented architecture



Web Services: main features

- WSs can play three roles in a service-oriented architecture

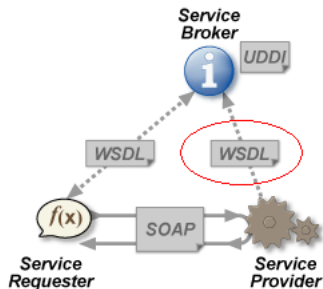


Providers

- ▶ *offer* functionalities
- ▶ *publish* machine-readable service descriptions on broker registries

Web Services: main features

- WSs can play three roles in a service-oriented architecture



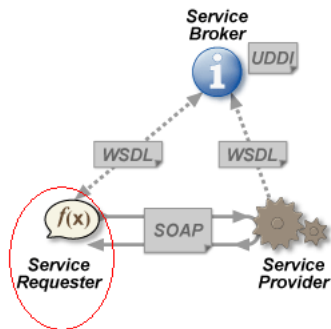
Providers

- ▶ *offer* functionalities
- ▶ *publish* machine-readable service descriptions on broker registries

Service descriptions should include both functional and non-functional aspects (*Quality of Service*: response time, availability, reliability, security, performance, etc.)

Web Services: main features

- WSs can play three roles in a service-oriented architecture

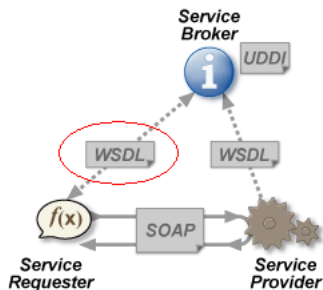


Requesters/Consumers

- ▶ *discover* functionalities
- ▶ *invoke* providers

Web Services: main features

- WSs can play three roles in a service-oriented architecture

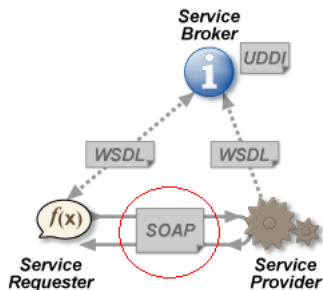


Requesters/Consumers

- ▶ *discover* functionalities
- ▶ *invoke* providers

Web Services: main features

- WSs can play three roles in a service-oriented architecture

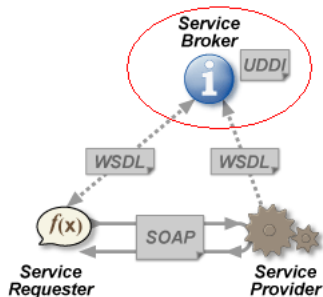


Requesters/Consumers

- ▶ *discover* functionalities
- ▶ *invoke* providers

Web Services: main features

- WSs can play three roles in a service-oriented architecture

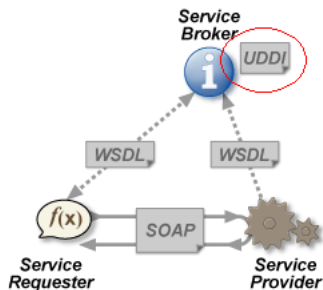


Brokers

- ▶ allow *automated* publication and discovery
- ▶ rely on *registries*

Web Services: main features

- WSs can play three roles in a service-oriented architecture



Brokers

- ▶ allow *automated* publication and discovery
- ▶ rely on *registries*

Web Services: advantages

- Interoperability
 - ▶ WSs allow different applications running on different platforms to interact in a loosely coupled way
- Reusability
 - ▶ WSs are component that can be (re)used in different systems and domains
- Standardization
 - ▶ WSs rely on open, standard protocols

Web Services: disadvantages

- Performances

- ▶ They can be lower than other approaches for distributed computing, due to the use of XML

- Security issues

- ▶ The use of HTTP allows WSs to avoid security measures such as firewalls

- Critical systems

- ▶ Currently, there are no mature standards for relevant aspects of critical applications, e.g. distributed transactions

WSDL

What is WSDL?

- WSDL stands for **Web Services Description Language**
- WSDL is an XML document
- WSDL is used to describe the public interface of a Web service
- WSDL is used to define the location of a Web service
- Version 1.1 is the W3C standard most widely used
- Version 2.0 is a W3C Recommendation, but it is not widely adopted yet

WSDL documents

- A WSDL document defines the features of a Web service by means of:
 - ▶ `portType`, describes the operation provided by the service
 - ▶ `message`, describes the messages exchanged by the service
 - ▶ `types`, defines the data types used by the service
 - ▶ `binding`, defines the communication protocol for a `portType`

- Notation:
 - ▶ `?` indicates that an element/attribute can be omitted
 - ▶ `+` indicates that an element can be present more than once, but cannot be omitted
 - ▶ `*` indicates that an element can be present more than once or omitted

WSDL document structure

```
<definitions>
  <types> ?
    data type definitions ...
  </types>
  <message> *
    message format definitions ...
  </message>
  <portType> *
    definition of the interface (i.e. set of operations) ...
  </portType>
  <binding> *
    protocol and data format specifications ...
  </binding>
</definitions>
```

< portType > element

```
<definitions>
...
<portType>
  definition of the interface (i.e. set of operations) ...
</portType>
...
</definitions>
```

- The < portType > element is the most relevant WSDL element and describes
 - ▶ a *Web service*
 - ▶ the *operations* that can be performed
 - ▶ the *messages* that are involved
- < portType > can be compared to a function library (a module, a class,...) in a traditional programming language

< message > element

```
<definitions>
...
<message>
  message format definitions ...
</message>
...
</definitions>
```

- The < message > element defines the data format of an operation
- Each message can consist of one or more parts
 - ▶ Message parts can be compared to the parameters of a function in a traditional programming language

< types > element

```
<definitions>
...
<types>
  data type definitions ...
</types>
...
</definitions>
```

- The < types > element defines the data types used by the Web service
- WSDL uses **XML Schema** to define data types
 - ▶ this implies the maximum platform independence

The `<binding >` element

```
<definitions>
...
<binding>
  binding definitions...
</binding>
...
</definitions>
```

- The `<binding >` element defines the format of the messages and the details of the protocol used by each WSDL port

Example

```
<message name="getTermRequest">  
  <part name="term" type="xs:string"/>  
</message>
```

```
<message name="getTermResponse">  
  <part name="value" type="xs:string"/>  
</message>
```

```
<portType name="glossaryTerms">  
  <operation name="getTerm">  
    <input message="getTermRequest"/>  
    <output message="getTermResponse"/>  
  </operation>  
</portType>
```


Example

- W.r.t. traditional programming languages:
 - ▶ “glossaryTerms” is a function library
 - ▶ “getTerm” is a function
 - ▶ “getTermRequest” is the input parameter of the function
 - ▶ “getTermResponse” is the return parameter

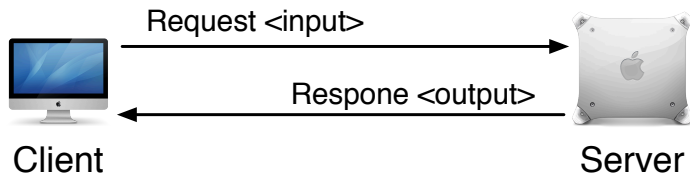
Operation types

- The most common operation type is *request-response* (see previous example)
- WSDL defines 4 types of operation:

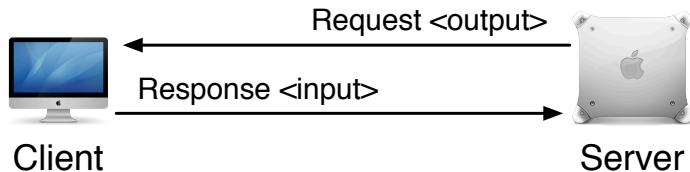
Types	Definitions
Request-response	The operation receives a request and will return a response
Solicit-response	The operation sends a message and waits for a response
One-way	The operation receives a message but will not return a response
Notification	The operation sends a message but will not wait for a response

Operation types

Request-Response

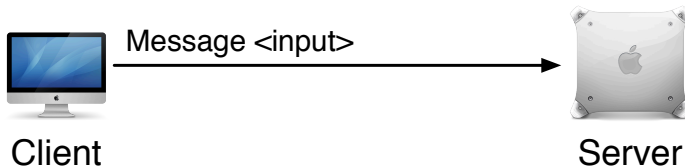


Solicit-Response

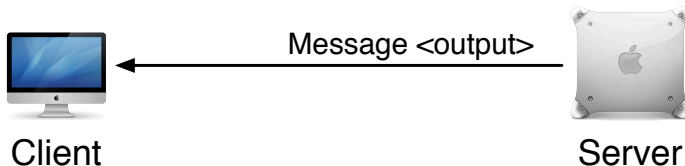


Operation types

One-way



Notification



Operation types: syntax

< portType > syntax

```
<portType name="ncname">  
  <operation name="ncname" .... /> *  
</portType>
```

Syntax of a *request-response* operation

```
<operation name="n_name">  
  <input name="n_name"? message="m_name"/>  
  <output name="n_name"? message="m_name"/>  
  <fault name="n_name" message="m_name"/> *  
</operation>
```

Operation types: syntax

Syntax of a *solicit-response* operation

```
<operation name="n_name">  
  <output name="n_name"? message="m_name"/>  
  <input name="n_name"? message="m_name"/>  
  <fault name="n_name" message="m_name"/> *  
</operation>
```

Syntax of a *one-way* operation

```
<operation name="n_name">  
  <input name="n_name"? message="m_name"/>  
</operation>
```

Operation types: syntax

Syntax of a *notification* operation

```
<operation name="n_name">  
  <output name="n_name"? message="m_name"/>  
</operation>
```

- Request-response and solicit-response operations can specify zero or more elements `< fault.../ >`
 - ▶ they indicate the format of possible *error messages* sent back as operation result
- Interaction modality:
 - ▶ *synchronous*: the client is blocked
 - ★ it is defined by a request-response operation (the response should be close to the request)
 - ▶ *asynchronous*: the client can perform other activities while waiting
 - ★ it is defined by a pair of one-way operations:
 - request op. is provided by server and invoked by client
 - response op. (*callback*) is provided by client and invoked by server

One-way: example

```
<message name="newTermValues">
  <part name="term" type="xs:string"/>
  <part name="value" type="xs:string"/>
</message>

<portType name="glossaryTerms">
  <operation name="setTerm">
    <input name="newTerm" message="newTermValues"/>
  </operation>
</portType >
```

- The “setTerm” operation permits inserting a new term in the glossary
- The input message “newTermValues” is composed of a new “term” and the corresponding “value”

Binding

- We have seen the definition of the *abstract* interface of a Web service
 - ▶ it is not bound to a concrete network address (i.e. an URL)
 - ▶ it is not bound to any protocol for data transmission
 - ▶ it can be used for different implementations of the service
- The `<binding>` element defines the *concrete* part of the service interface

Syntax of the `<binding>` element

```
<binding type="n_type" name="n_name">
```

- `<binding>` has two attributes:
 - ▶ *name*: defines the name of the binding
 - ▶ *type*: specifies the portType for the binding

Binding to SOAP: example

```
<binding type="glossaryTerms" name="b1">
<soap:binding style="document"
transport="http://schemas.xmlsoap.org/soap/http" />
<operation>
  <soap:operation
    soapAction="http://example.com/getTerm"/>
  <input>
    <soap:body use="literal"/>
  </input>
  <output>
    <soap:body use="literal"/>
  </output>
</operation>
</binding>
```

Binding to SOAP

- The `<binding>` element contains:

```
<soap:binding style="document"  
              transport="http://schemas.xmlsoap.org/soap/http" />
```

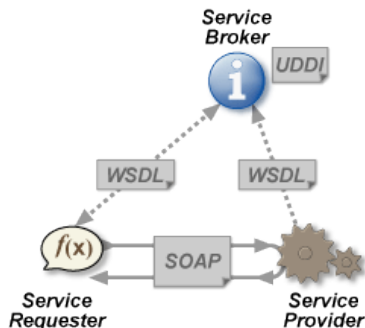
- ▶ *style* can be either “document” (the messages contain documents) or “rpc” (the messages contain parameters and return values);
 - ▶ *transport*: specifies the transport protocol used by SOAP
- The `<soap:binding>` element is followed by the binding definitions of the operation provided by the port:
 - ▶ it must be specified how the input and output are encoded: “literal” (no encoding) or “encoded” (the encoding is specified by the *encodingStyle* attribute)

WSDL vs. Contracts

- WSDL can be thought of as a simple notion of contract between the provider and the clients of a Web service
- *Problem:* it is a notion of contract too poor of information
 - ▶ e.g., a Web service for goods delivery could be reply to an order request after 20 years!
- The following aspects should be taken into account:
 - ▶ quality of service (QoS)
 - ▶ time
 - ▶ execution order of the operations
 - ▶ ...

WSDL and UDDI

- UDDI: Universal Description, Discovery and Integration
 - ▶ it relies on a directory (*registry*) that stores information about Web services
 - ★ basically, such information consists of WSDL descriptions
 - ▶ it is based on the SOAP protocol
 - ▶ it is like a telephone book
 - ▶ the search of Web services is mostly performed manually



SOAP

What is SOAP?

- SOAP stands for **S**imple **O**bject **A**ccess **P**rotocol
- SOAP is a protocol for the communication between applications
- SOAP defines the format for sending messages
- SOAP communicates via Internet
 - ▶ in particular, to access Web services
- SOAP is platform independent
- SOAP is language independent
- SOAP is based on XML
- SOAP is extensible
- SOAP is a W3C standard (v1.1 and v1.2)

SOAP elements

- A SOAP message is an XML document containing the following elements:
 - ▶ an *Envelope*, that identifies the XML document as a SOAP message
 - ▶ an *Header* (optional), that contains supporting information
 - ★ e.g., info for routing, security, long running transactions, . . .
 - ▶ a *Body*, that contains call and response information
 - ▶ a *Fault* (optional), that provides information (a code and an explanation) about possible errors occurred during the message processing

Skeleton of a SOAP message

```
<?xml version="1.0"?>
<soap:Envelope
  xmlns:soap="http://www.w3.org/2001/12/soap-envelope"
  soap:encodingStyle="http://www.w3.org/2001/12/soap-encoding">
  <soap:Header>
    ...
  </soap:Header>
  <soap:Body>
    ...
    <soap:Fault>
      ...
    </soap:Fault>
  </soap:Body>
</soap:Envelope>
```

SOAP over HTTP: example

Request

POST /InStock HTTP/1.1

Host: www.example.org

Content-Type: application/soap+xml; charset=utf-8

Content-Length: ...

```
<?xml version="1.0"?>
```

```
<soap:Envelope
```

```
  xmlns:soap="http://www.w3.org/2001/12/soap-envelope"
```

```
  soap:encodingStyle="http://www.w3.org/2001/12/soap-encoding">
```

```
    <soap:Body xmlns:m="http://www.example.org/stock">
```

```
      <m:GetStockPrice>
```

```
        <m:StockName>IBM</m:StockName>
```

```
      </m:GetStockPrice>
```

```
    </soap:Body>
```

```
</soap:Envelope>
```

SOAP over HTTP: example

Response

HTTP/1.1 200 OK

Content-Type: application/soap+xml; charset=utf-8

Content-Length: ...

```
<?xml version="1.0"?>
```

```
<soap:Envelope
```

```
  xmlns:soap="http://www.w3.org/2001/12/soap-envelope"
```

```
  soap:encodingStyle="http://www.w3.org/2001/12/soap-encoding">
```

```
  <soap:Body xmlns:m="http://www.example.org/stock">
```

```
    <m:GetStockPriceResponse>
```

```
      <m:Price>34.5</m:Price>
```

```
    </m:GetStockPriceResponse>
```

```
  </soap:Body>
```

```
</soap:Envelope>
```

Demo...

References

Some references

- <http://www.w3.org/>
- <http://www.w3.org/TR/xml/>
- <http://www.w3schools.com/>
- <http://www.w3schools.com/xml/>
- <http://www.w3schools.com/webservices/>
- <http://www.w3schools.com/wsdl/>
- <http://www.w3schools.com/soap/>
- ...